



Residential Snow Removal Contract

Full Name:	Contact:
Address:	Property Type: Residential
City, Postal Code:	Contract Number: #2009-
Tel:	Service Location:
*1	

e-mail:

Seasonal R	Rate Services (price in	ncludes GST)	
Initial Acceptance	Plow/Clear Driveway:	\$	
Initial Acceptance	Clear & Salt Walks	\$	
Initial Acceptance	Upgrade to organic de-icing on walks	\$	
Initial Acceptance	De-ice Driveway	\$	
Seasonal services require a 50% down payment on signing with balance due Jan 15 th , 2010			

On Call Services (price of	does r	not include GST)
Plow less than 4cm of snow	\$	per call
Salt Driveway	\$	per appl.
Snow relocation/removal with skid-steer	•	0 per hour, our min.
Ice removal by hand		per hour, our min.
On call services are billed monthly as requested		

Seasonal Contract total \$.00

Terms & Conditions:

The Property: This contract is an agreement for clearing of snow on a residential property. Any other part of the property changes the agreement and must be agreed to in writing.

Our "season" is defined as follows: November 15th to April 15th, of the following year (current winter season).

MAXIMUMS: There is no cap or maximum snow fall limit.

MINIMUMS: Unless otherwise agreed to in writing, our trucks will plow/clear fallen snow on your laneway/walkway only if accumulation equals at least 4cm in depth. We will return once approximately 12 hours after we plow/clear the driveway to plow the snow left behind by city plows.

TIME GUARANTEE: In an effort to offer a timeline guarantee we guarantee to clear all natural snow accumulations within 6 hours of the end of snow falls of 12cm or less and within 12 hours of the completion of a snow storm (between 12cm and 20cm). During extreme storms consisting of 20+cm with reduced driving visibility or equipment failure and accidents may cause further delays in snow removal.

BILLING: Seasonal contract totals due 50% on signing and balance due January 15th, 2010. On call services are billed on the first of the month following the delivery of the service.

SAFETY CONSIDERATIONS: For safety reasons, we will not approach any closer than 12 inches from buildings, vehicles, garage doors, hard landscaping, etc., with snow removal equipment. RHPL reserves the right to refuse to provide services due to inaccessibility to the Client's property.

PROPERTY DAMAGE LIABILITY: While RHPL endeavors to take extremely diligent precautions to preserve & protect your landscape & property, we are unable to take any responsibility for any damages caused by any of the following:

- 1. General debris, loose paving materials, gravel or ice being struck, lifted and displaced by snow removal equipment.
- 2. Protrusions or any objects hidden by snow accumulation being struck by snow removal equipment including but not limited to: sod, raised beds, plant material, interlock pavers, curbing, fencing, fixtures, lawn ornaments, retaining walls, etc...
- 3. Any damage whatsoever from snow removal equipment coming in contact with interlock, flagstone, cobblestone or any other type of alternative paving surface.
- 4. Minor scratches in paved surfaces (are considered regular ware-and-tear)

GENERAL LIABILITY

Any liability on the part of RHPL or its subcontractors shall be limited only to any damage to the Client's property or persons on the Client's property at the time of the incident, and shall be further limited to only those losses or damages suffered by the Client, or persons on the Client's property, as a direct result of the negligent actions of any authorized RHPL employees or subcontractors providing services on the Client's property. Modification or termination of this contract for JUST CAUSE (such as payment not received by Jan 15th) can be performed by RHPL at its sole discretion. RHPL, its owners, employees, agents & subcontractors shall not be held liable for any losses suffered by the Client, or other persons on the Client's property, for any reason or as a result of any of the following: advice, suggestions or consultation given; changes in or the severity of weather or climatic conditions; frost damage; or interference by non-RHPL employees, agents & subcontractors, with services provided by RHPL. Furthermore, RHPL, its owners, employees, agents & subcontractors shall not be held liable for any losses suffered by the Client, or other persons on the Client's property, for any of the following reasons: inconvenience, personal discomfort; temporary loss of use or enjoyment of the property or income loss experienced as a result of the Client's decision to hire RHPL.

/We do hereby agree to all of the terms and conditions as set out above.							
X							
Authorized Signature	Date	Printed Name					